**Contract Withdrawal Request**If you would like to withdraw from the purchase agreement, fill out the following form and send it to us.

**Registered office:** Web Retail s.r.o., Husinecka 903/10, 130 00 Prague 3, Czech Republic

**Delivery address:** Web Retail s.r.o., Politických vězňů 1597/19, 110 00, Prague 1, Czech Republic

**Customer contact details** [[1]](#footnote-1)

First & last name: .............................................................................................................................

Address: .............................................................................................................................

Phone: ............................................ Email: .................................................................

**I hereby give notice that I withdraw from the purchase agreement pertaining to the following goods:**

Product: .............................................................................................................................   
Order number: ............................................ Invoice no.: ...........................................................   
Notes: .............................................................................................................................

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Date: .....................................................

Customer signature: ......................................................

By providing us with the reason for withdrawing from the purchase agreement, you will help us to improve our services for future customers. We highly appreciate your opinion.

* I ordered the wrong product by mistake
* I changed my mind and don't need product anymore
* I would like to exchange this product for another one
* The product did not meet my requirements (low brightness, doesn't fit into my device, etc.)
* I didn't manage to install the product
* The lamp didn't resolve the projector issue (problem with another part)
* Product doesn't work as expected, because .................................................
* Other: ...................................................

1. *In accordance with Act 89/2012 Coll. Of “the New Civil Code”, only a consumer (defined in accordance with s 419 of the “New Civil Code”) has the right to withdraw from a purchase agreement within fourteen days. In case the right to withdraw from a purchase agreement is exercised by a business person (defined in accordance with s 420 of the “New Civil Code”), the Seller reserves the right to charge a cancellation fee for covering costs associated with the return of the Goods.* [↑](#footnote-ref-1)